



THE CITY OF NEW YORK DEPARTMENT OF SANITATION GENERAL ORDER 2017-02

EFFECTIVE DATE: January 9, 2017

SUBJECT: PROCEDURES FOR UNIFORMED EMPLOYEES

REPORTING AND ELECTRONICALLY RECORDING

A LINE OF DUTY INJURY (LODI)

AFFECTED DIRECTIVES: General Order 2012-20 is hereby cancelled.

REFERENCE: G.O. 2007-04 Medical Leave Control

PROCEDURES FOR UNIFORMED EMPLOYEES CLAIMING A LINE OF DUTY INJURY (LODI):

The Supervisor's Responsibilities:

1. Upon being notified of and/or observing a LODI, immediate efforts will be made to evaluate the situation and for the injured employee to be brought to the nearest hospital for treatment. The emergency contact person(s) on file, on the DS 379 Personal Record Card, will be notified and given all pertinent details unless they were informed by the injured employee, or the employee elects to not have them notified. If a family member or emergency contact is not notified the supervisor must document this in the Unusual Incident Report (DS 779). In the event the injured employee has not been treated and released by the end of their shift, the emergency contact or a family member must be notified of their status. The investigating supervisor will provide a DS 807B (Appendix A) to the injured employee. Supervisors do not have authority to permit an injured employee to continue working. Borough or Unit locations must immediately be notified of the occurrence. Boroughs/Units will inform the Bureau Operations Office and an Unusual Incident (DS779) will be sent through channels in a timely manner, Email to unusual823@dsny.nyc.gov. Borough staff emailing the LODI unusual should follow-up with the Officer on Duty in Operations to confirm receipt of the unusual incident report and provide any additional information.

Investigating supervisors are required to complete the electronic DS 807 which is accessible from the DSNY Intranet page (Appendix B), under the DSNY Manuals banner by logging in with their personal password. Investigating supervisor must ensure completeness of section 1, then print out the form to have sections 2 and 3, completed and signed by all parties involved. Upon completion of sections 1, 2, and 3 with

necessary signatures, the form needs to be uploaded into the LODI tracking system for further processing. In the event an injured employee is unable to provide a hand written statement the Investigating Supervisor should get a verbal statement of how the LODI occurred, record it in section-2 and initial below the statement. Blank DS 807 (Appendix C) and DS 807B paper forms must be kept in Supervisor's possession. DS 807 paper forms will be used when online access to the digital form is unavailable. The DS 807 and DS 807B must be completed within 24 hours.

- 2. The Supervisor shall inform the injured employee that it is <a href="https://example.com/his-or-her-ness-bullet-ni-ness-by-first-having-the-ness-bullet-ni-ness-by-first-having-the-ness-bullet-ni-nes
- 3. The Supervisor shall inform injured employee that, unless hospitalized, they must report to the DSNY HCF with the completed DS 807B and a copy of the DS 807, with Sections 1,2, and 3 completed, the next day (unless otherwise noted on DS 807B or If the employee is injured on a Friday, Saturday, day prior to a holiday, or on a holiday, employee must report to the DSNY HCF the next calendar day that the DSNY HCF is open). Instruct employee, if he or she is not hospitalized and is medically incapable of reporting to the DSNY HCF, they must contact a HCF supervisor at 212-437-4848, or 4821.
- 4. The Supervisor shall prepare and distribute the following forms as indicated: **DS 807B:** For injured employee to have filled out by attending Physician at the hospital and bring to the DSNY Medical Division- HCF

DS 807: One copy given to injured employee to bring to the DSNY HCF.

5. If the injured employee has not been treated and released by the end of the shift in which they were injured, the emergency contact or a family member must be notified of their status. The emergency contact will also be advised on the DSNY emergency transportation protocol (refer to General Order 2007-04). In the event an employee is hospitalized, a supervisor should attempt to secure the 807B, or equivalent document, from the hospital and submit it directly to:

NYC Department of Sanitation Medical Division – HCF 44 Beaver Street New York, NY 10004

Supervisors must also call the DSNY HCF, Hospitalization Unit, at 212-437-4831 to inform the Medical Division that an employee has been admitted to a hospital.

6. In case the electronic DS 807 is not accessible due to a power outage or a lack of internet access, the paper DS 807 will be utilized. Sections 1, 2 and 3 will be completed and signed and a copy given to the injured employee which they must bring to the DSNY-HCF. The form will then be processed by the District Superintendent and forwarded to Operations through proper channels with a paper copy being kept at each level.

One copy is to be kept at the injured employee's payroll location. Upon the digital DS 807 becoming available, the information contained on paper will be entered into the online system with the original document being scanned and uploaded for record keeping.

7. If the injured employee is not payroll assigned to the location in which the LODI occurred and is being processed, the investigating Supervisor shall notify the payroll location to insure the correct entries are made into HRMS and other record keeping.

Injured Employees Responsibilities:

In order to claim an injury/illness as LODI, the employee making the claim must:

1. Notify work location supervisor immediately. Employee will be provided with a DS 807B to be filled out by attending Physician at the hospital.

ANY EMPLOYEE CLAIMING A LODI AT ANY TIME OTHER THAN ON THE DATE OF THE INJURY DURING THEIR SCHEDULED SHIFT WILL BE CARRIED SICK, NOT LODI!

- 2. Be transported to the nearest hospital for medical evaluation and/or treatment and have the DS 807B form completed by the attending doctor.
- 3. The injured employee will provide a handwritten statement to be entered onto the printed DS 807 form (section 2). Upon completion of Sections 1, 2, and 3, with signatures from the investigating supervisor, injured employee, and witnesses, respectively, the investigating supervisor will scan and upload the DS 807 into the electronic tracking system and give a paper copy to the injured employee. Employees must submit the copy of the DS 807 and a DS 807 B to the DSNY Health Care Facility (HCF) sign-in window upon their first visit.
- 4. Injured employee must follow instructions as directed on the DS 807B with regard to reporting to the DSNY HFC. If an employee is not hospitalized, but feels he or she is medically incapable of reporting to the DSNY HCF, the employee must call the DSNY HCF to speak to a supervisor at 212-437-4848 or 212-437-4821. If the employee is injured on a Friday, Saturday, day prior to a holiday, or on a holiday, employee must report to the DSNY HCF the next calendar day that the HCF is open.

Except in the case of a life threatening emergency, employees must report to the DSNY HCF to receive prior medical authorization before seeking additional treatment (beyond that of the original emergency room evaluation, emergency treatment, or emergency admission to the hospital). Reporting to the HCF is also necessary before being authorized to resume regular or limited duty.

District Superintendent /Borough Operations Supt. Responsibilities:

1. Both the District Superintendent and the B.O.S will log into PeopleSoft twice daily (once in the beginning and once toward the end of the shift) to check on the status of any Pending LODI's that are in the system needing their approval.

- 2. District Superintendent reviews signed DS 807 and online attachments, adds comment, and certifies its completeness by initialing online.
- 3. BOS reviews uploaded signed forms and attachments and DS comments and certifies its completeness by initialing online.
- 4. Upon BOS approval and completion of the workflow status, the system generates an email to Medical Billing Unit advising of the completed status.

In the event of the digital system not being available, when the workflow status is **Completed**, the DS 807 form needs to be scanned and uploaded with attachments (DS 807B, photos, etc.) and sent via e-mail as attachments to: LODIDS807@DSNY.NYC.GOV. The subject line should be: LODI DS 807 – [reference number].

5. In the absence of the B.O.S. or the regular approving officer the Deputy Chief in Charge of the Work Unit/Location will approve the DS 807 as completed.

Is it the Location Supervisor's responsibility to ensure that all pertinent sections of this General Order are brought to the attention of all personnel under his or her command.

CANCELLATION: This Order shall remain in effect until it is cancelled.

ISSUING AUTHORITY: Lettup Garci

Kathryn Garcia Commissioner

DISTRIBUTION: All Management Personnel.

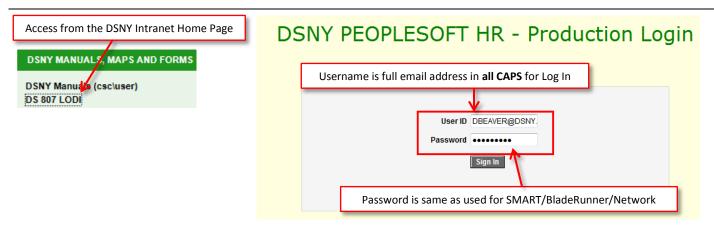
APPENDIX "A"

sanitation DATE OF ALLEGED INJURY DATE LINE OF DUTY INJURY / MEDICAL REPORT DS 807B (7-11) ATTENTION: If this form is not completely filled out the Department of Sanitation will not make payment for services rendered Also, employee may not be paid because of lack of medical documentation. **EMPLOYEE'S SIGNATURE** I hereby authorized that this medical record be sent to the NYC Department of Sanitation. TO BE FILLED OUT BY FACILITY NAME OF HOSPITAL / EMERGENCY FACILITY NAME OF PHYSICIAN (PRINT) NAME OF PATIENT (PRINT) REFERENCE NO. / SOC. SEC. NO. (LAST 4 DIGITS) TO BE FILLED OUT BY PHYSICIAN SUBJECTIVE COMPLAINT: SIGNIFICANT PERTINENT HISTORY: TESTS OR EXAMINATION DONE (RESULTS IF AVAILABLE): CLINICAL **OBJECTIVE FINDINGS:** MEDICAL DIAGNOSIS: TREATMENT: CAN THIS BE SUBSTANTIATED AS A NEW INJURY? YES NO PLEASE CHECK ONLY ONE OF THE FOLLOWING 1. No significant to minimal findings: employee capable of reporting to the Department of Sanitation Clinic IMMEDIATELY, (If Clinic is closed, then report next working day at 0700 hrs.) 2. Employee is capable of reporting to the Department of Sanitation Clinic tomorrow for physical assessment, (If Clinic is closed, then report next working day at 0700 hrs.) 3. Employee requires further treatment and can not report to the Department of Sanitation Clinic at this time. Employee can travel to the DSNY Clinic Employee must call the Clinic immediately for instructions (212-437-4821/48) upon release from the hospital or treating facility. 4. Employee requires immediate hospitalization. PLEASE CHECK APPROPRIATE BOX A. EMPLOYEE HAS NO CONTRA-INDICATION FOR UNDERGOING SUBSTANCE ABUSE TESTING AT THIS TIME. B. EMPLOYEE IS PHYSICALLY UNABLE TO UNDERGO A SUBSTANCE ABUSE TESTING (U.T.) AT THIS TIME. Reason unable to test SIGNATURE OF EXAMINING PHYSICIAN TITLE DATE FOR SUPERVISOR'S USE ONLY (PRINT) **EMPLOYEE'S NAME** PAYROLL DISTRICT BADGE NO. REF NO. / SOC. SEC. NO. (LAST 4 DIGITS) NAME OF PERSON WHO ACCOMPANIED INJURED EMPLOYEE TO EMERGENCY LOCATION DATE TOLD TO REPORT TO CLINIC SUPERVISOR'S NAME

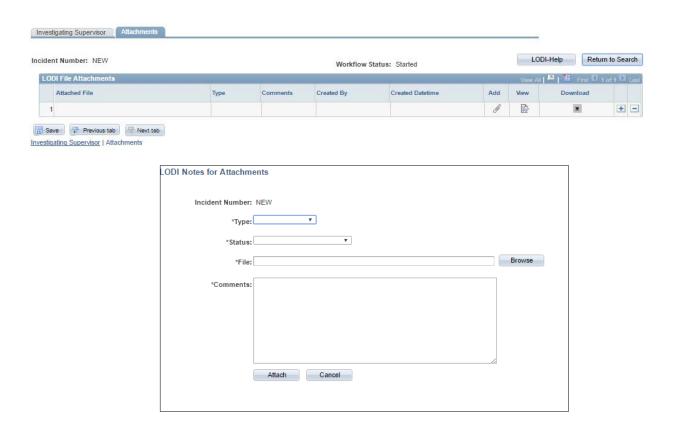
NOTE: This form must be brought to Clinic by injured employee on first Clinic visit.



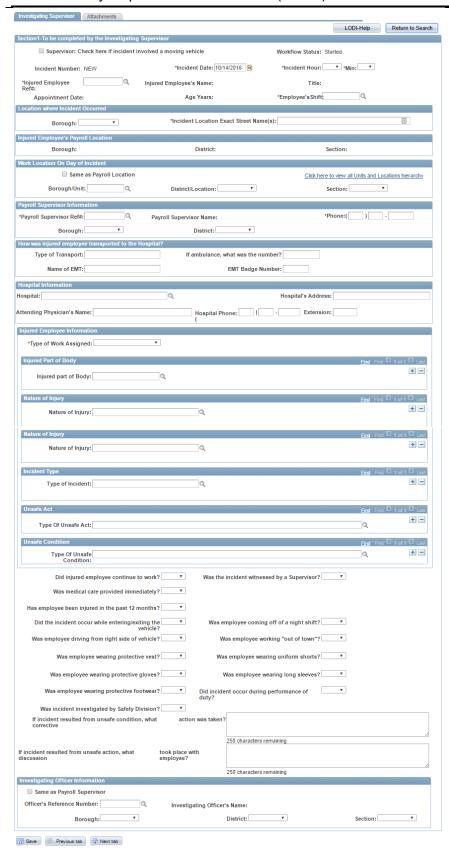
DS 807 LODI Form



Attachments - to attach the witness and employee statements and any other supporting documents



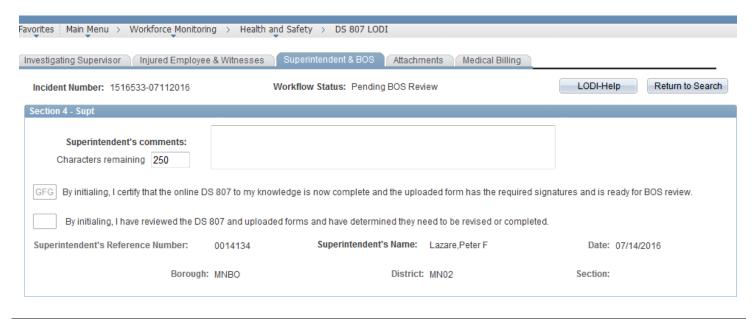




The DS807 LODI Form



District Superintendent Page - Initials entered for approval



Borough Operations Superintendent page - intials entered for approvae



Investigating Supervisor | Injured Employee & Witnesses | Superintendent & BOS | Attachments | Medical Billing

APPENDIX "C" DETACH THIS COVER SHEET BEFORE STARTING TO WRITE
Underline the proper descriptive statement and its corresponding code number, where applicable, for each of the categories below. After the numbers are entered in the proper place on the form, the immediate supervisor on duty at the time of injury must complete a written statement explaining the incident, using these categories:

INJURED PART OF BODY

C 1

INJURED SIDE(S) OF BODY

U1 U2	FINGER HAND	L2	FOOT	H2	FACE	T2	NECK SHOULDER	12	GROIN LUNGS	LEFT RIGHT
U3 U4	WRIST ARM	_	ANKL LEG	_			RIB BACK	0D	OTHER	ВОТН
U5	ELBOW	L5	KNEE	H5 H6 H7	NOSE MOUTH TEETH		CHEST HIP			

NATURE OF INJURY

N 1	AMPUTATION	N 8	DISLOCATION	N 15	SCRATCHES (Superficial Wounds	N 0	OTHER
N 2	ASPHYXIA	N 9	ELECTRIC SHOCK	N 16	SPRAINS, STRAINS		
N 3	BURN OR SCALD	N 10	FRACTURE	N 17	MULTIPLE INJURIES		
N 4	CONCUSSION	N 11	FOREIGN BODY	N 18	HEATING LOSS		
N 5	CONTUSION, CRUSHING, BR	N 12	HEAT STROKE	N 19	VISION LOSS		
N 6	CUT, LACERATION	N 13	HERNIA	N 20	INHALATION OF FUMES		
N 7	DERMATITIS	N 14	INFECTION	N 21	PUNCTURE, NEEDLESTICKS		

INCIDENT TYPE

AT 1 STRUCK AGAINST STATIONARY TRUCK	AT 9 BODILY REACTION FROM VOLUNTARY MOTION
AT 2 STRUCK AGAINST MOVING OBJECT	AT 10 OVER EXERTION
AT 3 STRUCK BY FALLING OBJECT	AT 12 CONTACT WITH NOXIOUS FUMES
AT 4 STRUCK BY FLYING OBJECT	AT 13 VEHICLE ACCIDENT OVER EXERTION
AT 5 FALL FROM ELEVATION	AT 14 ANIMAL, INSECT BITE
AT 6 FALL ON SAME LEVEL	AT 15 ASSAULT
AT 7 CAUGHT IN, UNDER OR BETWEEN	AT 16 LIQUID, SLIPPERY SUBSTANCE
AT 8 RUBBED OR ABRADED	AT 0 OTHER (Specify type of incident)

UNSAFE ACT

A 1	OPERATING WITHOUT AUTHORITY
A 2	OPERATING WITHOUT OR WORKING AT UNSAFE SPEED (too fast, too slow, unsafe short cuts)
A 3	MAKING SAFETY DEVICES INOPERATIVE (bypassing, disconnecting, misadjusting, etc.)
A 4	USING UNSAFE EQUIPMENT OR USING EQUIPMENT UNSAFELY
A 5	UNSAFE LOADING, PLACING MIXING, COMBINING
A 6	TAKING UNSAFE POSITION OR POSTURE (improper lifting, twisting body, in right of way or line of travel, etc.)
A 7	WORKING ON MOVING OR DANGEROUS EQUIPMENT UNNECESSARILY (oiling, cleaning, adjusting, etc.)
A 8	HORSEPLAY (teasing, fooling, practical joking, quarreling, distracting, etc.)
A 9	FAILURE TO WEAR PERSONAL PROTECTIVE DEVICES (such as goggles, gloves, safety shoes, respirators, etc.)
A 10	OTHER UNSAFE ACT (Specify in additional remarks section of the form)
A 11	N/A

UNSAFE CONDITION

C 2	UNGUARDED (platforms, catwalks, points of operation, power transmission apparatus, etc.)
C 3	DEFECTIVE TOOLS, EQUIPMENT, SUBSTANCE (worn, torn, cracked, broken, rusty, bent, etc.)
C 4	UNSAFE DESIGN OR CONSTRUCTION (in the blueprint, plan engineering or fabrication)
C 5	HAZARDOUS ARRANGEMENT (poor layout of machines, aisles, exits, congestion or housekeeping)
C 6	UNSAFE ILLUMINATION (lighting too weak, too strong, glare type, direction, color, etc.)
C 7	UNSAFE VENTILATION (concentrations of toxic fumes, vapors, dusts, etc.)
C 8	UNSAFE CLOTHING (for the job being done, inadequate, unsuited, ill fitting, etc.)
C 9	UNSAFE FOOTING OR CONDITION (due to grease, ice, water, debris, obstacle, pothole etc.)
C 10	OTHER (Specify in additional remarks section of the form)
C 11	N/A

INADEQUATELY GUARDED (flimsy, loose, improper, insufficient, incomplete, etc.)

SHIFT

2200-0600	0200-1000	0600-1400	1000-1800	1400-2200	1800-0200	Other (Specify Shift)
2300-0700	0300-1100	0700-1500	1100-1900	1500-2300	1900-0300	
0080-0000	0400-1200	0800-1600	1200-2000	1600-0000	2000-0400	
0100-0900	0500-1300	0900-1700	1300-2100	1700-0100	2100-0500	

TYPE OF WORK ASSIGNED

Collection	Mechanical Broom	Wrecker	CFC	School Truck	Snow Melter
Recycling	Plowing	Guide man	Baskets	FEL	Bulk Truck Collection
Relays	Spreading	Roll On/ Roll Off	Transport	Salt Receiving	Other (Specify work)
MLP/Cleaning	Garage Utility	EZ Pack	Security	Salt Loading	

THE CITY OF NEW YORK Department of Sanitation LINE-OF-DUTY INJURY REPORT DS807				Investigating Supervisor : Check here if incident involved a moving vehicle				EMPLOYEE'	S REFERENCE NUMBER
Caur Discip	tion to supervisors, injured en plinary Code Rule 6: Making false re artment or other official record or in c ation or activity will result in disciplin	mployees and witnes eports or entries in or on a connection with any Depa	ıny	2. The comp	copy of the	is report must be Sections 1, 2 & 3	y the Medical Divi printed/detached	,	of the incident. red employee immediately upon Sign-in window within 24 hours.
	DATE OF INJURY	TIME OF INJURY	AGE	LOCATION WHERE INCIDENT BO			BOROUGH	EXACT STREET N	· ·
isor	INJURED EMPLOYEE'S (Last, First, Mi.)				WORK LOCATION ON DAY OF INCIDENT		BOROUGH	DISTRICT	SECTION
	TITLE	ATE	INJURED EMPLOYEE'S		BOROUGH	DISTRICT	SECTION		
	PAYROLL SUPERVISOR'S NAME			PAYROLL LOCATION SUP. REF. NUM.		BOROUGH	DISTRICT	SUPERVISOR PHONE	
	EMPLOYEE'S SHIFT	YEE'S SHIFT TYPE OF TRANSPORT			IF AMBULANCE, WHAT WAS THE NUMBER?		NAME OF EM	<u> </u> Т	EMT BADGE NUMBER
	NAME OF HOSPITAL HOSPITAL'S ADDRESS						ATTENDING F	PHYSICIAN'S NAME	HOSPITAL PHONE
Supervisor	TYPE OF WORK ASSIGNED			INJURE	D SIDE(S)	INJURED PAR	RT OF BODY	
gating S	NATURE OF INJURY TYPE OF INCIDENT			TYPE O	F UNSA	FE ACT	TYPE OF UNS	SAFE CONDITION	
by the Investigating	Additional remarks on any information not covered above; be specific								
completed	DID INJURED EMPLOYEE CONT	INUE TO WORK?				WAS MEDICA If 'No' give Da		ED IMMEDIATELY?	
be com	DID INCIDENT OCCUR DURING PERFORMANCE OF DUTY?					WAS INCIDEN	T INVESTIGATE	D BY SAFETY DIVIS	SION?
- To b	HAS EMPLOYEE BEEN INJURE		THS?		If 'yes' give Date: Time: IF YES, IS THIS THE SAME INJURY TYPE?				
~	WAS THE INCIDENT WITNESSE				WAS EMPLOYEE WEARING LONG SLEEVES? WAS EMPLOYEE WEARING PROTECTIVE VEST?				
SECTION	WAS THE INCIDENT WITNESSE WAS EMPLOYEE WORKING 'OL				WAS EMPLOYEE WEARING UNIFORM SHORTS?				
S	WAS EMPLOYEE WORKING 'OUT OF TOWN'? DID THE INCIDENT OCCUR WHILE ENTERING/EXITING THE VEHIC							ROTECTIVE GLOVE	S?
	WAS EMPLOYEE DRIVING FROM RIGHT SIDE OF VEHICLE?					WAS EMPLOY	EE WEARING P	ROTECTIVE FOOTW	/EAR?
	If incident resulted from unsafe condition, what								
	If incident resulted from unsafe action, what discussion took place with employee? INVESTIGATING OFFICER INVESTIGATING OFFICER'S RE		BOROUGI	H DIST	TRICT	SECTION	INVESTIGATI	NG OFFICER'S SIGI	NATURE DATE
- Injured Employee	Injured employee's own description of the incident, including part of body affected, and circumstances surrounding the incident	5							
7	How could the injury have been prevented?								
SECTION	HAVE YOU BEEN INJURED IN T	HE PAST?	NUMBER	OF TIMES INJURED INJU			INJURED EMPLOYEE'S SIGNATURE DATE		RE DATE
ses	Statement of 1 st eyewitness								
- Witnesses	1st EYEWITNESS NAME	EYEWITNESS NAME ADDRESS				3		1st EYEWITNESS SIGNATURE	
SECTION 3	Statement of 2 nd eyewitness								
S	2 nd EYEWITNESS NAME ADDRESS				2 nd EYEWI?		2 nd EYEWITN	ESS SIGNATURE	DATE
N 4 - Supt.	District Superintendent's comments								
SECTION	SUPERINTENDENT NAME SUPT. RE						ROUGH	DISTRICT	DATE
SEC	By initialing, I certify treview.	that the online DS 807 to	o my knowle	edge is no	w compl	ete and the uplo	paded form has	the required signatu	res and is ready for BOS
	BOI	ROUGH OPERATIONS S					BOS. REF. N		DATE
	SECTION 5 - BOS	By initialing, I o	,			, ,	e is now complet	e and the uploaded	form has the required
		5	,						