1) Of which of the following statements are true:
   a) All requests to remove abandoned vehicles from Wet Lands must be directed to Bureau Operations Office (B.O.O.)
   b) All requests to remove abandoned vehicles from Wet Lands must be directed to the Commissioners Office
   c) All requests to remove abandoned vehicles from Wet Lands must be directed to D.V.O. Headquarters.
   d) Directly to The Department of Environmental Protection.

2) Action Center Complaints must be answered within:
   a) 12 Hours
   b) 24 Hours
   c) 48 Hours
   d) None Of the Above

3) According to PAP 2012-06 what is the Definition of Body Damage:
   a) Any part of the Vehicle with a Dent or Scratch
   b) 75% of the Vehicle is Dented or scratched
   c) A part of the vehicle that is dented or crushed 12 inches or more in length.
   d) All of the above

4) According to PAP 2012-06 which of the following is considered a Luxury Vehicle:
   a) Cadillac
   b) Acura
   c) Lincoln
   d) Lexus

5) According to PAP 2012-06 is the following statement true or false. Any Vehicle 5 Years or older, which has sustained damage or loss 3 or more categories will be considered derelict.
   a) True
   b) False

6) According to PAP 2012-06 DVO tags are numbered. Which of the following is the correct beginning number for the borough of Queens.
   a) 3
   b) 2
   c) 4
   d) None of the Above

7)	According to PAP 2012-06 which of the following is the correct course of action for dealing with vehicles that meet the DVO criteria but have license plates affixed and are affecting your sections score card rating.
a) Remove the license plates and note plate number of DS 463
b) Notify the Local Police precinct and request that the plates be removed
c) Clean around the vehicle and row tow the vehicle
d) Notify the your respective NYPD precinct to investigate the vehicle that is impeding DOS cleaning Operation.

8)	Which of the following is considered a non-vehicle (NV)
a) Boats
b) House Trailers
c) Containers
d) All of the above

9)	Which of the following is the correct course of action when dealing with problem owner claims
a) The District Superintendent will call D.V.O.   Headquarters about the Problem.
b) The Section Supervisor will Notify the Sanitation Police
c) The District Superintendent will Notify the Cleaning ABS who will then notify NYPD to have the Vehicle Removed
d) None of the Above

10)	According to the DS 12 (Guidelines for Classification of Derelict Vehicles): Any Vehicle without a VIN, which has a sustained damage or loss in 4 or more categories, will be deemed derelict. Including Luxury vehicles.
a) True
b) False

11)	According to the DS 463 if a vehicle has sustained glass damage only is this considered a valid category.
a) True
b) False

12)	As Outlined on the DS 463 what parts must be missing to classify the nose missing from a vehicle:
a) 1or 2 of the Following Hood & (1) fender
b) 3 of the 4 following parts: Hood, Grill, Front Bumper, One (1) front Fender
c) 3 of the 4 Following Parts: Windshield, Grill, Engine, and Bumper Guards.
d) None of the above

13)	As outlined on the DS 12 which of the following are considered valid VIN locations
a) Engine & Parts Labels
b) Dashboard Drivers Side & Drivers Door
c) Firewalls
d) All of the above

14)   According to PAP 2012-06 Appendix 5 which is the Vehicle type code for a Truck Trailer
        a) NV
        b) TR
        c) TL
        d) None of the above

15)   According to PAP 2012-06 which color is a valid color that the SCAN SYSTEM will accept when entering color type on a DS 463.
        a) Pink
        b) Saddle
        c) Teal
        d) None of the Above

16)   According to PAP 2012-06 is it necessary to enter remarks in the SCAN System when entering a Non-Vehicle into the DVO program.
        a) True
        b) False

17)   According to PAP 2012-06 is it necessary for the field officer to remain on location and wait for the environmental unit to respond after report of a locked abandoned trailer, tanker, truck or drum has been submitted.
        a) True
        b) False

1. C
2. C
3. C
4. D
5. B
6. C
7. D
8. D
9. A
10. A
11. B
12. B
13. B
14. C
15. A
16. A
17. A